



FIRST WEST CREDIT UNION BECOMES FIRST CANADIAN FINANCIAL INSTITUTION TO OFFER SENDGLOBAL™ DIGITAL INTERNATIONAL MONEY TRANSFER SERVICE TO THEIR MEMBERS



TORONTO, ON - October 30, 2018 - **FICANEX®** and **First West Credit Union** are pleased to announce the roll-out of **SendGlobal**, an international money transfer mobile application that provides a convenient and secure way for customers to send money to family and friends around the world. Integrated through the **tunl.™** platform built by FICANEX, First West Credit Union and its regional divisions – Envision Financial, Island Savings, Valley First and Enderby & District Financial – have launched the app and now offer this valuable service to their current and prospective members.

Using the existing payment rails that support **THE EXCHANGE® Network's** surcharge-free national ATM network, also owned and operated by FICANEX, **SendGlobal** allows First West members to send money to family and friends in over 80 countries around the world directly from their bank account. Recipients may pick up their funds at over 145,000 locations globally, receive the funds directly to their bank account, or have the cash delivered directly to them. The mobile application has been completely customized to meet the needs of First West's regional divisions to further support the brand strength within the communities they serve.

"We are thrilled to be the first financial institution in Canada to launch SendGlobal and we are thankful to our partners at FICANEX for enabling us to offer this cost-effective solution to help simplify the lives of our members," says Launi Skinner, Chief Executive Officer at First West Credit Union. "Our vision at First West is to redefine the cooperative banking experience for our members, and we're able to do this by being an industry leader when it comes to innovation and technology within the Canadian credit union system."

"I'm extremely proud of the work that has been accomplished to build the tunl. platform as well as integrate the SendGlobal solution for First West Credit Union, all in under 12 months." said Andrew Obee, President & CEO of FICANEX. "Our fintech partner, Mobetize Corp., as well as our international Money Transfer Operator, Xpress Money, have been vital to the success of this initiative, as have Cardtronics, the Central Switch Provider for THE EXCHANGE Network, and Everlink Payment Services Inc., the switching services provider for First West Credit Union. This collaboration has produced a superior product unlike anything else available to credit unions or tier 2 banks in Canada." added Mr. Obee.

About FICANEX:

FICANEX consists of FICANEX Services Limited Partnership which owns and operates THE EXCHANGE Network; Canada's largest surcharge-free ATM network and FICANEX Technology Limited Partnership which owns the tunl. technology platform; providing next-generation digital services for over 170 financial institutions across Canada, allowing them to effectively compete in the digital era of financial services.

For more information please visit:

www.ficanex.ca

Contact Information:

Andrew Obee, President & CEO
FICANEX
(289)-242-1472
Andrew.Obee@Ficanex.ca

Michael Barr, Head of Sales & Marketing
FICANEX
(905)-864-5992
Michael.Barr@Ficanex.ca

About First West Credit Union:

First West Credit Union offers members the financial strength, comprehensive product selection and extended branch network of a large financial institution while maintaining local brand identities and a unique grassroots approach to service. Led by Launi Skinner, First West is British Columbia's third-largest credit union with \$10 billion in assets, nearly 250,000 members and more than 1,700 employees. It operates 53 branches throughout the province under the Envision Financial, Valley First, Enderby & District Financial and Island Savings brands. Visit firstwestcu.ca for more information on First West Credit Union.

Contact information:

Josh Juhlke, Communications Manager
First West Credit Union
(604)-539-7360
jjuhlke@firstwestcu.ca